

Request a Repeat Prescription

1. Once logged in click on the **Prescriptions** tab. This displays all previous online requests in a period defined by your GP practice.

Home | Appointments | **Prescriptions** | My Profile

Please allow 48 hours before collecting your prescription.

Recent Prescription Requests

The list below displays all your outstanding prescription requests and any other requests made in the last 2 months

Date	Status
Tue 24 May 2011	Complete
Tue 24 May 2011	Complete
Tue 24 May 2011	In Process

[Click here to make a new request](#)

2. To request a new repeat prescription click on the link "Click **here** to make a new request".
3. Your available repeat prescriptions are displayed in the Available Repeat Prescriptions list. Tick the box next to the required item(s) and click on **Request Selection**.

Home | Appointments | **Prescriptions** | My Profile

Please allow 48 hours before collecting your prescription.

Available Repeat Prescriptions

Please note, if your medication has been changed within the last 28 days by anyone other than your GP, e.g. at an outpatient appointment, this list may not be up to date. If this is the case contact your GP

Sort by: Last Issued

Last Issued	Drug	Requests Available	Dosage	Quantity
Not Issued	ERGOTAMINE TARTRATE + CAFFEINE tabs 1mg + 100mg	3	TAKE ONE AS NEEDED	(30) tablet
Mon 17 Oct 2011	ATENOLOL tabs 100mg	2	Take one once daily	(28) tablet(s)
Thu 13 Oct 2011	IRBESARTAN tabs 300mg	3	take one once daily	(28) tablet(s)
Mon 10 Oct 2011	BENDROFLUMETHAZIDE tabs 2.5mg	19	take one each morning	(28) tablet(s)

[Back](#) [Request Selection](#)

4. The **Confirm Repeat Prescription Request** screen is displayed. Check you have selected all the items you require. Depending on your practice's settings, you may be able add a message to the request if you wish (max 1000 characters).

Online Prescriptions – Confirm Selection

Click on **Submit Request**. The request is now sent to your GP practice.

If delivery is successful, a **Prescription Request: Delivered** confirmation message will be displayed. You will also receive an email confirmation message and/or an SMS (if used at your practice).

Home | Appointments | **Prescriptions** | My Profile

Please allow 48 hours before collecting your prescription.

Prescription Request: Delivered

Your request has been submitted to the Practice and a confirmation email sent to your registered email address.

Please check back later to see if your request has been fulfilled.

Drug	Dosage	Quantity
ATENOLOL tabs 100mg	Take one once daily	(28) tablet(s)
BENDROFLUMETHAZIDE tabs 2.5mg	take one each morning	(28) tablet(s)

[Prescriptions Home](#)

Request your repeat medication online

Patient User Guide

Creating An Online Account

You will have received a letter from your GP practice. This will contain:

- **Website Address**
- **Practice ID**
- **Patient ID (NHS, CHI, or H&C number)**
- **The Registration Token**

You will need these details to create your online account.

To Create your Account:

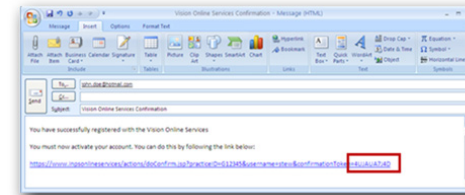
1. Open your Web Browser, go to www.myvisiononline.co.uk, click on the **Register** tab.
2. This will open the Online Services Register screen.

3. Type the **Practice ID** in the required field.

NOTE: This is case sensitive. The number zero will be shown as 0, characters which do not have a line through are letter 'O'.

4. Type your **Patient ID** in the box.
5. Type your **Registration token** in the box.
6. Create a **username**. This must be unique. If the name already exists, registration will fail, change the username and continue.
7. Create a **password**, this must be at least 8 characters long and must contain at least one number or letter. Passwords are case sensitive.

8. Retype the password in the Confirm Password box.
9. Click the tick box to agree terms & conditions and privacy statement.
10. Click the **Register** button to complete the registration process. You will need to activate your online account before it can be used.



11. You will receive an email message, with a link to activate your account. Click on the link.
12. Your online account is now active. You can now proceed to book or cancel appointments and request repeat prescriptions.

Sign In

1. Go to the website www.myvisiononline.co.uk.
2. Click on the **Sign In** tab, type your Practice ID in the required field.

3. Type your username; then type your password in the password box. Remember your password is case sensitive.
4. Click the **Sign In** button; you now have access to Online Services.