## What happens when you make an appointment?



Our team will ask you why you need an appointment. Please do give as much information as you can.

We use what you tell us to decide the help you need and how quickly it is required. We also think about who would be the best person to see you, and where and when you should be seen.

Let's work together and make sure you receive the right care at the right time.

Any information you share is treated in the strictest of confidence.